

# Mid-State Regional Ride Resource Directory



[www.midstatercc.org](http://www.midstatercc.org)

May 2019

# **Mid-State Regional Coordinating Council for Community Transportation**

## **Mission**

**To improve mobility and access for all by coordinating regional and local community transportation services and information in the Mid-State RCC region.**

**The mid-state region includes Belknap & Merrimack Counties (excluding Hooksett) & the Towns of Deering, Hillsborough & Windsor (Hillsborough County).**

## **Contact Information**

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### **Cover Page Photo Credits:**

Top: Interlakes Community Caregivers, Inc.  
Left: Rural Transit System, CAPBMCI  
Right: The Friends Program



## **Community Transportation Regions & Coordinating Councils**

### **Region 1:**

Grafton-Coös Counties RCC

### **Region 2:**

Carroll County RCC

### **Region 3:**

Mid-State RCC

### **Region 4:**

Sullivan County RCC

### **Region 5:**

Monadnock RCC

### **Region 6:**

Nashua RCC

### **Region 7:**

Manchester RCC

### **Region 8:**

Derry-Salem RCC

### **Region 9:**

Alliance For  
Community Transportation (ACT)

## Mid-State RCC Member Organizations

<p style="text-align: center;"><b>Age At Home</b></p> 	<p style="text-align: center;"><b>Ascentria In-Home Care</b></p> 	<p style="text-align: center;"><b>Bank of New Hampshire</b></p> 	<p style="text-align: center;"><b>Belknap Economic Development Council</b></p> 
<p style="text-align: center;"><b>Central NH Regional Planning Commission</b></p> 	<p style="text-align: center;"><b>City of Concord</b></p> 	<p style="text-align: center;"><b>Community Action Program Belknap Merrimack Counties</b></p> 	<p style="text-align: center;"><b>Community Bridges NH</b></p> 
<p style="text-align: center;"><b>Council on Aging-Chapin Senior Center -Kearsarge</b></p> 	<p style="text-align: center;"><b>Town of Tilton</b></p> 	<p style="text-align: center;"><b>Department of Corrections Merrimack County</b></p> 	<p style="text-align: center;"><b>EngAgingNH</b></p> 
<p style="text-align: center;"><b>Friends Program-RSVP</b></p> 	<p style="text-align: center;"><b>Future in Sight</b></p> 	<p style="text-align: center;"><b>Granite State Independent Living</b></p> 	<p style="text-align: center;"><b>Genesis Behavioral Health</b></p> 
<p style="text-align: center;"><b>Granite United Way</b></p> 	<p style="text-align: center;"><b>Interlakes Community Caregivers, Inc.</b></p> 	<p style="text-align: center;"><b>Lakes Region Community Services</b></p> 	<p style="text-align: center;"><b>Lakes Region Chamber of Commerce</b></p> 

## Mid-State RCC Member Organizations

<p style="text-align: center;"><b>Lakes Region Planning Commission</b></p> 	<p style="text-align: center;"><b>New Hampshire Catholic Charities</b></p> 	<p style="text-align: center;"><b>Pembroke Academy</b></p> 	<p style="text-align: center;"><b>Partnership for Public Health</b></p> 
<p style="text-align: center;"><b>Pembroke Academy</b></p> 	<p style="text-align: center;"><b>Riverbend Community Mental Health</b></p> 	<p style="text-align: center;"><b>St. Joseph's Community Services, Inc.</b></p> 	<p style="text-align: center;"><b>Town of Hillsborough</b></p> 
<p>Would you like to become a member of the Mid-State RCC?</p> <p>Call 603.225.3295 and ask for the Regional Mobility Manager</p>	<p>Would you like to become a member of the Mid-State RCC?</p> <p>Call 603.225.3295 and ask for the Regional Mobility Manager</p>	<p>Would you like to become a member of the Mid-State RCC?</p> <p>Call 603.225.3295 and ask for the Regional Mobility Manager</p>	<p>Would you like to become a member of the Mid-State RCC?</p> <p>Call 603.225.3295 and ask for the Regional Mobility Manager</p>
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# **Mid-State Regional Coordinating Council (RCC) for Community Transportation**

## **Community Transportation Services in Belknap & Merrimack Counties (excluding Hooksett) & including the Towns of Deering, Hillsborough & Windsor (Hillsborough County)**

### **About this directory**

The Mid-State Regional Coordinating Council (RCC) produces this annual Ride Resource Directory as a reference tool for community transportation services in the Mid-State region. The goal of this directory is to connect people to the transportation resources that already exist in their communities. Transportation options included in this directory are:

- Private and Publicly-Funded Bus Services
- Taxis & Private, For-Hire Services
- Medical Transportation Services
- Client transportation programs of agencies that serve persons with disabilities
- Client transportation programs of other human service agencies
- Transportation operated by nursing homes for their residents

This information is published on the Mid-State RCC website at  
[www.midstatercc.org](http://www.midstatercc.org)

NOTICE: Any listing or service provided about particular service or provider listed this directory, with the exception of the Mid-State RCC Member organizations and their services, does not in any way constitute a referral or endorsement by the Mid-State RCC. To revise listings, please e-mail the Regional Mobility Manager at [mobilitymanager@bm-cap.org](mailto:mobilitymanager@bm-cap.org) or call 603.225.3295.

### **Alternate Format Information**

This material can be made available in an alternate format by emailing the Regional Mobility Manager at [mobilitymanager@bm-cap.org](mailto:mobilitymanager@bm-cap.org), or by calling 603.225.3295 or TDD/TTY RELAY NH 1.800.735.2964.

# Mid-State Regional Coordinating Council for Community Transportation

## Table of Contents

About Mid-State RCC.....	2
Community Transportation Regions & Regional Councils.....	3
Mid-State RCC Member Organizations.....	4-5
About the Directory.....	6
Public Transportation .....	8-9
Senior Transportation.....	10-17
Disability Transportation.....	18-25
Taxi/Livery Service.....	26-28
Emergency Ride Home Program.....	29
Community Transportation Fast Facts.....	30

***IN A MEDICAL EMERGENCY  
CALL 911 FOR ASSISTANCE***

## Public Transportation

PROVIDER NAME	SERVICE AREA	PUBLIC TRANSPORTATION SERVICE DESCRIPTION	CONTACT INFO	FEES & FARES
Boston Express	Concord- Manchester– Nashua-N. Londonderry- Londonderry-Salem- Tyngsboro, MA-Boston	General public <a href="http://www.bostonexpressbus.com">www.bostonexpressbus.com</a>	800.639.8080 603.845.1999 TTY: 711 or 800.735.2964	Vary by Destination
Concord Area Transit (CAT)	Concord & Penacook (demand response: Concord, Penacook, Boscawen, Salisbury, Bow, Pembroke, limited rides to/from Canterbury & Allenstown)	Fixed-route & demand-response, wheelchair accessible Monday – Friday; 6:00 am–6:30 pm <a href="http://www.concordareatransit.org">www.concordareatransit.org</a> Other: \$1 suggested donation—\$2.50 ADA Paratransit (one way)	CAT Office 603.225.1989 TTY:800.735.2964	Seniors \$0.50* Adults \$1.25* *Fixed-Route
Concord Coach Lines	Tilton, Center Harbor, Meredith, Concord, Manchester, North Londonderry, Salem, Boston & other locations	General public <a href="http://www.concordcoachlines.com">www.concordcoachlines.com</a> <a href="mailto:info@concordcoachlines.com">info@concordcoachlines.com</a>	800.639.3317 603.228.3300	Vary by Destination
Dartmouth Coach	Hannover, Lebanon, New London, Boston	General public; scheduled coach bus services to Boston (Logan Airport) & New York; <a href="http://www.dartmouthcoach.com">www.dartmouthcoach.com</a> <a href="mailto:info@dartmouthcoach.com">info@dartmouthcoach.com</a>	800.637.0123 603.448.2800	Vary by Destination



## Public Transportation

PROVIDER NAME	SERVICE AREA	PUBLIC TRANSPORTATION SERVICE DESCRIPTION	CONTACT INFO	FEES & FARES
Greyhound	Regional & National	Intercity coach transportation; wheelchair accessible transportation; connecting carriers may need 48 hour notice to accommodate wheelchairs; <a href="http://www.greyhound.com">www.greyhound.com</a>	800.231.2222 TTY 800.345.3109 Spanish Language 800.531.5332	Vary by Destination
Manchester Transit Authority (MTA)	Concord, Manchester, Nashua	Fixed-route; Weekdays & Saturdays; 5:30 am-5:30 pm; <a href="http://www.mtabus.org">www.mtabus.org</a>	603.623.8801 TTY 800.735.2964 <a href="mailto:info@mtabus.org">info@mtabus.org</a>	Vary by Destination
NH Rideshare	Statewide	Commuter matching service; carpool matches, transit options, park & ride lots, biking & walking routes; <a href="mailto:rideshare@dot.nh.gov">rideshare@dot.nh.gov</a>	<a href="mailto:rideshare@dot.nh.gov">rideshare@dot.nh.gov</a> To register go to: <a href="http://www.nh.gov/dot/programs/rideshare/">www.nh.gov/dot/programs/rideshare/</a>	For more information contact <a href="mailto:rideshare@dot.nh.gov">rideshare@dot.nh.gov</a>
Peter Pan	Concord, Manchester-Nashua, Boston; & other locations	Intercity and interstate transportation; wheelchair accessible service; <a href="http://www.peterpanbus.com">www.peterpanbus.com</a>	800.343.9999	Vary by destination

## Senior Transportation

PROVIDER NAME	SERVICE AREA	SENIOR TRANSPORTATION SERVICE DESCRIPTION	CONTACT INFO	FEES & FARES
Age At Home	Belknap-Merrimack Counties	Transportation for clients (adults over the age of 18) advanced registration and reservations required but emergency transportation is available sometimes; no wheelchair transportation; www.ageathomenh.com	603.224.6100	Monday-Friday \$21Weekends \$23Private pay; LTS insurance, or the caregivers grant
Ascentria In Home Care	All Counties except Coos County	Transportation for clients over 18 based on personal care service providers' availability; no wheelchair accessible transportation; www.ascentria.org/in-home-care-nh	603.224.3010	For information call 603.224.3010
Belmont Senior Center CAPBMCI-Rural transit System (RTS)	Belmont, Gilmanston, Tilton*	Serves people 60 years and older; Limited transportation for adults with disabilities; Tuesdays, Wednesdays and Thursdays 8:30 am – 1:30 pm; *limited service	603.267.9867	\$2.00 suggested donation for a round trip ride
Bradford-Mountain View Senior Center CAPBMCI –Rural Transit System (RTS)	Bradford, Contoocook*, Henniker, Hopkinton,* Newbury, New London, Sutton, Warner, Webster, Wilmot	Serves people 60 years and older; Limited transportation for adults with disabilities Monday - Friday; 8:30 am –2:30 pm; *limited service	603.938.2104	\$2.00 suggested donation for a round trip ride

## Senior Transportation

PROVIDER NAME	SERVICE AREA	SENIOR TRANSPORTATION SERVICE DESCRIPTION	CONTACT INFO	FEES & FARES
British Charitable Society Mattapoisett, MA	New England	For British citizens holding a passport from the UK or their dependencies who may be in need of crisis transportation such as airfare to the UK for emergencies or permanent resettlement, or to cover car repairs if needed for work <a href="http://www.britcharity.org">www.britcharity.org</a>	888.808.4895	For more information call 888.808.4895
Caring Hands Assisting Tilton	Tilton	Senior citizens or people with disabilities; no wheelchair transportation	603.286.4521 ext. 100	Donations Accepted
Caregivers of Southern Carroll County & Vicinity	Alton & Wolfeboro (also Tuftonboro)	Volunteer transportation service for medical appointments only; ambulatory individuals, no wheelchair transportation	603.569.6780	Donations Accepted
Chapin Senior Center - The Kearsarge Area Council on Aging	New London, Sunapee, Wilmot, Andover, Springfield, Grantham, Danbury, Newbury and Sutton	Door to door service for people over 55 or other individuals who qualify for transportation services. <a href="http://www.coachapincenter.org">www.coachapincenter.org</a>	603.526.6368	Donations Accepted

## Senior Transportation

PROVIDER NAME	SERVICE AREA	SENIOR TRANSPORTATION SERVICE DESCRIPTION	CONTACT INFO	FEES & FARES
Central New Hampshire Transportation (CNHT)	Laconia, Plymouth, Meredith, Moultonborough, Holderness, Center Harbor, Franklin, Ashland, Gifford, Belmont, and other	Wheelchair, Taxi/Livery for Medical Appointments for adults and Medicaid. Advance reservations are strongly suggested	603.412.2122	Medicaid reservations through CTS. Private pay rate: \$30 pickup fee and \$3.25 per mile for wheelchair transportation
Comfort Keepers	Belknap County, Hill, Franklin & Northfield	Transportation and other services for adults 18 and up; no wheelchair transportation;	603.536.6060 available 24/7	Vary
Community Action Program Belknap - Merrimack Counties, Inc Rural Transportation System (RTS)	Belknap & Merrimack Counties	Serves people 60 years and older; Limited transportation for adults with disabilities	RTS Director 603.225.3295	\$2.00 suggested donation for a round trip ride
Concord Senior Transit (CST) Concord Area Transit (CAT) CAPBMCI	CST: Concord, Boscawen, Bow, Pembroke, Penacook, & Salisbury *Limited Rides to Suncook & Canterbury	For Seniors 60 years and older Monday – Friday 8:00 am – 3:00* pm; \$1 suggested donation <a href="http://www.concordareatransit.org">www.concordareatransit.org</a> *Transportation between 3:00 pm-6:30 pm available (but seating is not guaranteed) for \$2.50 each one way ride. Wheelchair accessible vehicles available	CAT Office 603.225.1989	\$1.00 suggested donation each one way ride; \$2.50 3-6pm

## Senior Transportation

PROVIDER NAME	SERVICE AREA	SENIOR TRANSPORTATION SERVICE DESCRIPTION	CONTACT INFO	FEES & FARES
Dial a Ride	Hopkinton & Contoocook	Volunteer transportation for seniors to Concord, Manchester & Hanover Mondays, Wednesdays and Fridays 10:00 am—12:30 pm	603.746.4357	None Required
Forest View Manor Assisted Living	Meredith	Transportation for residents <a href="http://www.forestviewmanor.com">www.forestviewmanor.com</a>	603.279.3121	Call 603.279.3121
Franklin Senior Center TRIP CAPBMCI -Rural Transit System (RTS)	Franklin, Tilton, Danbury*, Northfield, Andover*, Hill*	Serves people 60 years and older; Limited transportation for adults with disabilities; Monday-Friday: 8:00 am – 3:00 pm; *limited service	603.934.4151	\$2.00 suggested donation for a round trip ride
Friends Program RSVP	Merrimack, Belknap, Rockingham & Strafford Counties	Volunteer transportation for seniors 60 years and older and individuals with disabilities; <a href="http://www.friendsprogram.org">www.friendsprogram.org</a>	603.228.7615 For Merrimack & Belknap Counties	Donations Accepted

## Senior Transportation

PROVIDER NAME	SERVICE AREA	SENIOR TRANSPORTATION SERVICE DESCRIPTION	CONTACT INFO	FEES & FARES
Future in Sight	Statewide	Volunteer transportation for clients of the agency depending on availability <a href="http://www.sightcenter.org">www.sightcenter.org</a>	603.224.4039 800.464.3075	Free
Granite State Independent Living (GSIL)	Statewide	Medicaid Non-Emergency Medical Transportation (NEMT), Wheelchair Accessible Transportation, Income based transportation (find your own driver- reimbursement program); <a href="http://www.gsil.org">www.gsil.org</a>	603.228.9680 TTY Relay: 800.826.3700	For more information call 603.410.6504
Havenwood Heritage Heights A Continuing Care Retirement Community	Concord	Transportation for residents. <a href="http://www.hhinfo.com">www.hhinfo.com</a>	603.229.1163	Free & for a Fee Services
Interlakes Community Caregivers, Inc.	Center Harbor, Meredith, Moultonborough, Sandwich	Volunteer transportation for residents; must be registered with Caregivers. <a href="http://www.InterlakesCommunityCaregivers.org">www.InterlakesCommunityCaregivers.org</a>	603.253.9275 603.253.9100	None Required

## Senior Transportation

PROVIDER NAME	SERVICE AREA	SENIOR TRANSPORTATION SERVICE DESCRIPTION	CONTACT INFO	FEES & FARES
John O. Cate Memorial Van	Loudon	FREE transport for Loudon residents to medical appointments, pharmacies, and adult day care in the Concord area. Limited transportation for adults with disabilities Weekdays from 7:30 AM to 5:00 PM	603.783.9502	Free
Laconia Senior Center CAPBMCI—Rural Transit System (RTS)	Alton,* Center Harbor, Gilford, Laconia, Meredith, New Hampton, Tilton	Serves people 60 years and older; Limited transportation for adults with disabilities; Monday—Friday; 8:30 am – 3:30 pm; *limited service	603.524.7689	\$2.00 suggested donation for a round trip ride
Medicaid Non-Emergency Transportation (NEMT)	Statewide	For NH Medicaid recipients who need a ride to, or help paying for gasoline to travel to, a Medicaid-covered service; wheelchair accessible rides available with 48 hour notice. <a href="http://www.dhhs.nh.gov/ombp/medicaid/transportation/">www.dhhs.nh.gov/ombp/medicaid/transportation/</a>	To enroll: 800.852.3345 Ext. 9700 To schedule a ride –CTS: 844.259.4780	For more information call Client Services at 800.352.3345 Ext. 4344 or 603.271.4344
NH Veterans Home	Tilton, Franklin, Laconia, & Concord	Transportation for residents of NH Veterans Home for medical appointments to in-network doctor appointments only. <a href="http://www.nh.gov/veterans">www.nh.gov/veterans</a>	603.527.4400	For more information call 603.527.4400

## Senior Transportation

PROVIDER NAME	SERVICE AREA	SENIOR TRANSPORTATION SERVICE DESCRIPTION	CONTACT INFO	FEES & FARES
Peabody Home	Franklin & surrounding areas	Transportation for residents 55+ of Peabody Home depending on staff and vehicle availability; no wheelchair transportation; arranged through a different provider if necessary; <a href="http://www.peabodyhome.org">www.peabodyhome.org</a>	603.934.3718	For more information call 603.934.3718
Pittsfield Senior Center CAPBMCI -Rural Transit System (RTS)	Loudon*, Barnstead, Chichester, Epsom, Pittsfield	Serves people 60 years and older; Limited transportation for adults with disabilities; Monday-Thursday; 8:00 am – 3:00 pm; *limited service	603.435.8482	\$2.00 suggested donation for a round trip ride
Presidential Oaks	Concord	Transportation for residents <a href="http://www.presidentialoaks.org">www.presidentialoaks.org</a>	800.678.1333	For more information call 800.678.1333
St. Joseph Community Services, Inc.	Hillsborough, Milford, Manchester & Merrimack	Transportation for clients over 60 to and from nutrition sites; limited wheelchair transportation in Manchester; <a href="http://www.mealsonwheelsnh.org">www.mealsonwheelsnh.org</a>	603.424.9967	Donations accepted



## Senior Transportation

PROVIDER NAME	SERVICE AREA	SENIOR TRANSPORTATION SERVICE DESCRIPTION	CONTACT INFO	FEES & FARES
<p>Volunteer Driver Program (VDP) CAPBMCI</p>	<p>Mid-State RCC Region (Belknap &amp; Merrimack Counties (excluding Hooksett &amp; including the towns of Deering, Hillsborough &amp; Windsor)</p>	<p>Transportation for individuals 60 years and older and adult individuals with disabilities under the age of 60; limited wheelchair accessible rides</p>	<p>603.224.8043 603.225.1989 603.225.3295 TTY/TDD Relay 800.735.2964</p>	<p>\$1 suggested donation each one way</p>
<p>White Birch Center</p>	<p>Henniker</p>	<p>Transportation for Henniker residents 55 years and older; no wheelchair transportation available Monday—Friday; 8:30 am -5:30 pm <a href="http://www.whitebirchcommunitycenter.org">www.whitebirchcommunitycenter.org</a></p>	<p>603.428.3077</p>	<p>For more information call 603.428.7860</p>

## Disability Transportation

PROVIDER NAME	SERVICE AREA	DISABILITY TRANSPORTATION SERVICE DESCRIPTION	CONTACT INFO	FEES & FARES
ADA Paratransit Concord Area Transit (CAT)	Concord	For eligible individuals with disabilities in Concord within 3/4 of a mile of the CAT fixed route system; wheelchair accessible vehicles available; application & reservations required Monday – Friday; 6:00 am—6:30 pm <a href="http://www.concordareatransit.org">www.concordareatransit.org</a>	CAT Office 603.225.1989 TTY/TDD Relay 800.735.2964.	\$2.50 One-way ride
Age At Home	Belknap- Merrimack Counties	Transportation for clients (adults over the age of 18) advanced registration and reservations required; emergency transportation is available sometimes; no wheelchair transportation; <a href="http://www.ageathomenh.com">www.ageathomenh.com</a>	603.224.6100	Monday-Friday \$21 Weekends \$23 Private pay; LTS insurance, or the caregivers grant
American Cancer Society Road to Recovery Program	Statewide	Rides to and from cancer treatments using a network of volunteer drivers; no wheelchair transportation; <a href="http://www.cancer.org">www.cancer.org</a>	800.227.2345	None Required
Angel Flight, NE	Northeastern U.S.	Based on financial need; Air and ground medical transportation (limited ground transportation in NH may be available)	978.794.6868 800.549.9980	None

## Disability Transportation

PROVIDER NAME	SERVICE AREA	DISABILITY TRANSPORTATION SERVICE DESCRIPTION	CONTACT INFO	FEES & FARES
Ascentria In Home Care	All Counties except Coos County	Transportation for clients over 18 based on personal care service providers' availability; no wheelchair accessible transportation; <a href="http://www.ascentria.org/in-home-care-nh">www.ascentria.org/in-home-care-nh</a>	603.224.3010	For information call 603.224.3010
Belmont Senior Center CAPBMCI -Rural transit System (RTS)	Belmont, Gilmanton Tilton*	Serves people 60 years and older; Limited transportation for adults with disabilities; Monday-Friday 8:30 am – 3:30 pm; * limited service	603.267.9867	\$2.00 suggested donation for a round trip ride
Bradford-Mountain View Senior Center CAPBMCI -Rural Transit System (RTS)	Bradford, Contoocook*, Henniker, Hopkinton,* Newbury, New London, Sutton, Warner, Webster, Wilmot	Serves people 60 years and older; Limited transportation for adults with disabilities; Monday - Fridays 8:30 am –2:30 pm; *limited service	603.938.2104	\$2.00 suggested donation for a round trip ride
British Charitable Society Mattapoisett, MA	New England	For British citizens holding a passport from the UK or their dependencies who may be in need of crisis transportation such as airfare to the UK for emergencies or permanent resettlement, or to cover car repairs if needed for work <a href="http://www.britcharity.org">www.britcharity.org</a>	888.808.4895	For more information call 888.808.4895

## Disability Transportation

PROVIDER NAME	SERVICE AREA	DISABILITY TRANSPORTATION SERVICE DESCRIPTION	CONTACT INFO	FEES & FARES
Care Plus Ambulance Service, Inc.	New Hampshire	Provides a wide range of Emergency, Urgent Care and Non-Emergent Ambulance transportation services; contracted wheelchair transportation; <a href="http://www.careplus.org">www.careplus.org</a>	603.424.8910 800.899.8331	Medicaid/ Medicare & Private Health Insurance accepted
Central New Hampshire Transportation (CNHT)	Laconia, Plymouth, Meredith, Moultonborough, Holderness, Center Harbor, Franklin, Ashland, Gilford, Belmont, and other	Wheelchair, Taxi/Livery for Medical Appointments for adults and Medicaid. Advance reservations are strongly suggested.	603.412.2122	Medicaid reservations through CTS. Private pay rate: \$30 pickup fee and \$3.25 per mile for wheelchair transportation
Century Ambulance Service	Belknap & Merrimack Counties	Wheelchair transportation only	603.369.3034	Vary—Medicaid/ Private Health Insurance/Private Pay accepted
Comfort Keepers	Belknap County, Hill, Franklin & Northfield	Transportation and other services for adults 18 and up; no wheelchair transportation;	603.536.6060 available 24/7	Vary

## Disability Transportation

PROVIDER NAME	SERVICE AREA	DISABILITY TRANSPORTATION SERVICE DESCRIPTION	CONTACT INFO	FEES & FARES
Community Bridges Inc.	Greater Merrimack County & Central NH	Volunteer, disability related transportation for clients <a href="http://www.communitybridgesnh.org">www.communitybridgesnh.org</a>	603.225.4153	For more information call 603.225.4153
Disabled American Veterans (DAV)	Varies, call for details	Free transportation to VA medical facilities for injured and ill veterans; accessible van available; <a href="http://www.dav.org">www.dav.org</a>	VA Coordinator 603.624.4366 Ext. 6776	None Required
Franklin Senior Center -TRIP CAPBMC -Rural Transit System (RTS)	Franklin, Tilton, Danbury*, Northfield, Andover*, Hill*	Serves people 60 years and older; Limited transportation for adults with disabilities; Monday-Friday: 8:00 am – 3:00 pm; *limited service	603.934.4151	\$2.00 suggested donation for a round trip ride

## Disability Transportation

PROVIDER NAME	SERVICE AREA	DISABILITY TRANSPORTATION SERVICE DESCRIPTION	CONTACT INFO	FEES & FARES
Genesis Behavioral Health	Belknap and Southern Grafton	Offers limited, demand-response transportation to its patients; wheelchair accessible vehicles available; <a href="http://www.genesisbh.org">www.genesisbh.org</a>	603.524.1100	Call 603.524.1100 for more information
Granite State Independent Living (GSIL)	Statewide	Medicaid Non-Emergency Medical Transportation (NEMT), Wheelchair Accessible Transportation, Income based transportation (find your own driver-reimbursement program); <a href="http://www.gsil.org">www.gsil.org</a>	603.228.9680 TTY Relay: 800.826.3700	For more information call 603.410.6504
CornerBridge	Laconia	Transportation for peer group members who are 18 years of age or older and who are consumers of mental health services; wheelchair transportation available <a href="http://www.nhcornerbridge.org">www.nhcornerbridge.org</a>	603.528.7742	None Required
Concord Peer Support	Concord	Transportation for peer group members who are 18 years of age or older and who are consumers of mental health services; wheelchair transportation available. <a href="http://www.nhcornerbridge.org">www.nhcornerbridge.org</a>	603.224.0894 603.224.0083	None Required

## Disability Transportation

PROVIDER NAME	SERVICE AREA	DISABILITY TRANSPORTATION SERVICE DESCRIPTION	CONTACT INFO	FEES & FARES
Forest View Manor Assisted Living	Meredith	Transportation for residents. <a href="http://www.forestviewmanor.com">www.forestviewmanor.com</a>	603.279.3121	For more information call 603.279.3121
Future in Sight	Statewide	Volunteer transportation for clients of the agency depending on availability <a href="http://www.sightcenter.org">www.sightcenter.org</a>	603.224.4039 800.464.3075	Free
John O. Cate Memorial Van	Loudon	FREE transport for Loudon residents to medical appointments, pharmacies, and adult day care in the Concord area. Limited transportation for adults with disabilities Weekdays from 7:30 AM to 5:00 PM	603.783.9502	Free
Laconia Senior Center CAPBMCI –Rural Transit System (RTS)	Alton*, Center Harbor, Gilford, Laconia, Meredith, New Hampton, Tilton	Serves people 60 years and older; Limited transportation for adults with disabilities; Monday—Friday; 8:30 am – 3:30 pm; *limited service	603.524.7689	\$2.00 suggested donation for a round trip ride

## Disability Transportation

PROVIDER NAME	SERVICE AREA	DISABILITY TRANSPORTATION SERVICE DESCRIPTION	CONTACT INFO	FEES & FARES
Med Coach	Nationwide	Air or ground transportation for long distance patient transfer who require non-emergency medical attention <a href="http://www.usamedcoach.com">www.usamedcoach.com</a>	888.979.4424	Vary by destination & services required
Medicaid Non-Emergency Transportation (NEMT)	Statewide	For NH Medicaid recipients who need a ride to, or help paying for gasoline to travel to, a Medicaid-covered service; wheelchair accessible rides available with 48 hour notice. <a href="http://www.dhhs.nh.gov/ombp/medicaid/transportation/">www.dhhs.nh.gov/ombp/medicaid/transportation/</a>	To enroll: 800.852.3345 Ext. 9700 To schedule a ride –CTS: 844.259.4780	For more information call Client Services at 800.352.3345 Ext. 4344 or 603.271.4344
NH Veterans Home	Tilton, Franklin, Laconia, & Concord	Transportation for residents of NH Veterans Home for medical appointments to in-network doctor appointments only. <a href="http://www.nh.gov/veterans">www.nh.gov/veterans</a>	603.527.4400	For more information call 603.527.4400
Pittsfield Senior Center CAPBMCJ-Rural Transit System (RTS)	Loudon*, Barnstead, Chichester, Epsom, Pittsfield	Serves people 60 years and older; Limited transportation for adults with disabilities; Monday-Thursday; 8:00 am – 3:00 pm; *limited service	603.435.8482	\$2.00 suggested donation for a round trip ride



## Disability Transportation

PROVIDER NAME	SERVICE AREA	DISABILITY TRANSPORTATION SERVICE DESCRIPTION	CONTACT INFO	FEES & FARES
Ride-Away Mobility Works	Statewide	Wheelchair Accessible Van Rentals; 2-3 weeks advanced notice; vehicle delivery if unable to pick up from Londonderry Location; <a href="http://www.ride-away.com">www.ride-away.com</a>	603.437.4444 855.694.7323	Vary
Volunteer Driver Program (VDP) CAPBMCI	Mid-State RCC Region (Belknap & Merrimack Counties (excluding Hooksett & including the towns of Deering, Hillsborough & Windsor)	Transportation for individuals 60 years and older and adult individuals with disabilities under the age of 60; limited wheelchair accessible rides	603.224.8043 603.225.1989 603.225.3295 TTY/TDD Relay 800.735.2964	\$1 suggested donation each one way

## Taxi/Livery Service

PROVIDER NAME	SERVICE AREA	TAXI/LIVERY SERVICE SERVICE DESCRIPTION	CONTACT INFO	FEES & FARES
Big Lake Taxi & Limousine Service, LLC	Alton, & Lakes Region	Taxi service, airport service, special events charter; no wheelchair accessibility www.biglaketaxiandlimo.com	603.875.3365	Vary
Concord Cab Company	Greater Concord & Lakes Region	Taxi Service; Delivery Service; Medication pick up and delivery; Coordinated Transportation Solutions Medicaid Provider; no wheelchair accessibility : Sunday-Thursday; 5 am-1 am & Friday-Saturday; 5 am-2 am	603.225.4222	Vary
Craig's Taxi	Lakes Region	Taxi Service; no wheelchair accessible vehicles	603.630.1799	Vary
Dave's Taxi	Laconia & Lakes Region	Taxi Service; no wheelchair accessible vehicles www.taxicablaconia.com	603.455.8087	Vary

## Taxi/Livery Service

PROVIDER NAME	SERVICE AREA	TAXI/LIVERY SERVICE SERVICE DESCRIPTION	CONTACT INFO	FEES & FARES
DK Airport Service, LLC	Statewide	Airport shuttle, limousine, town car service www.dkairportservice.com	866.958.3983 603.682.6997	Vary
Group Transportation Services	Laconia, Meredith Belknap County; Lakes Region	Taxi Service & Delivery Service; no wheelchair accessible vehicles	603.279.3437	Vary
Lakes Region Airport Shuttle	Statewide	Hourly Charters Available for Special Occasions, Events, Corporate Travel, Weddings and More also Available; www.lrairportshuttle.com	888.386.8181	Vary
Main St. Taxi	Greater Concord & Lakes Region	Taxi Service. Delivery Service. Accepts Debit and Credit Cards 24/7; no wheelchair accessible vehicles	603.226.8888	Vary

## Taxi/Livery Service

PROVIDER NAME	SERVICE AREA	TAXI/LIVERY SERVICE SERVICE DESCRIPTION	CONTACT INFO	FEES & FARES
Maggie's Taxi	Laconia & Lakes Region	Local & long distance service; no wheelchair accessible vehicles	603.528.3488	Vary
Mr. C's Taxi	Belmont, Laconia & Lakes Region	Taxi Service. Medicaid approved provider; Hours: 5am-11pm Sunday-Thursday; 5am-1am Friday-Monday	603.267.7134	Vary
R&E Taxi	Franklin & other locations	Taxi service Monday-Friday	603.934.4414	Vary
Transportation for You	Franklin & Central NH & Lakes Region	Ride to work/work shuttle, auto rentals, airport shuttle, sightseeing tours; 24-hour service	603.393.9408 603.393.9406	Vary

# Emergency Ride Home Program



Worried that you'll get stuck somewhere without a ride? CommuteSmart Central NH offers an emergency ride home program to ensure access to transportation in case of an emergency. All you have to do is take a taxi or rental car in an emergency, and then submit your receipt and ERH form for reimbursement.

You may submit up to six (6) request per 12 month period, no more than two (2) days in any month, for a maximum reimbursement of \$70 per occurrence.

## **Who is eligible?**

To be eligible for an emergency ride home, you must be registered within the NH Rideshare Portal.

## **What are qualified emergencies?**

### **Qualified Emergencies:**

Unexpected personal or family illness or emergency  
Carpool driver has illness, emergency, or unscheduled overtime  
You work unscheduled overtime  
Weather related events (Bicyclist & Walkers only)

## **NOT Included as an Emergency:**

- Personal errands
- Business-related travel
- Pre-planned appointments
- Scheduled overtime at work
- Transportation system delays
- General rides to work
- On-the job injury
- Vehicle failure

## **What are eligible destinations?**

- Home
- Park and Ride lot where car is parked
- Child's day care or school
- Medical facility
- Interim stops if part of the emergency

FOR MORE INFORMATION CONTACT  
CNHRPC –Kate Nelson at:  
knelson@cnhrpc.org or call 603.226.6020



## COMMUNITY TRANSPORTATION FAST FACTS

### § What is Community Transportation?

Any type of transportation in a community that is available to meet community mobility needs to access employment, health care, education, community services, and other activities.

### § What is Coordination of Community Transportation?

It is ways in which organizations, including local and state governments, can work together to share information and resources to improve access to transportation.

### § What is the New Hampshire Coordination Strategy?

The State Coordinating Council (SCC) for Community Transportation is leading a coordination effort in New Hampshire to reduce duplications, increase the availability of transportation services, and make scarce resources go further as the need for transportation increases with an aging and growing population.

New Hampshire has a two-level strategy: a state-level coordinating council and nine regional coordinating councils (RCCs). The SCC is responsible for developing policy, funding, and other strategies that foster coordination, while RCCs are responsible for implementing coordinated transportation programs, advising community transportation service providers, and providing feedback to the SCC.

### § How will Coordination Strategies Improve Community Transportation?

Coordination Strategies help expansion of available transportation options in communities, increased service efficiency, as well as increased customer mobility and satisfaction which lead to better quality of life.

**To Learn More About the Mid-State RCC  
contact the Regional Mobility Manager  
at 603.225.3295 or e-mail:  
mobilitymanager@bm-cap.org.**

[www.midstatercc.org](http://www.midstatercc.org)

